

Arizona Foundation for Medical Care (AFMC), Arizona's largest statewide independent healthcare network, has launched a major renovation of the Provider Search function and Customized Directory tools on its Web site at www.azfmc.com.

Significantly upgraded from its earlier version, the Provider Search and Custom Directory tools are simpler to use and feature attractive graphics and fonts that enhance legibility. Navigation is also easier and faster saving users valuable time when searching for a physician, specialist, hospital, urgent care, laboratory or any other type of provider/facility in the AFMC provider network.

Changes to the Provider Search include:

- The ability to search by plan type and learn about each of AFMC's network plan options;
- Clearly labeled operational steps;
- Continuously visible search criteria;
- A "behind the scenes" cross-walk between specialties for clearer understanding (ex. Otolaryngology, ENT or Ear, Nose and Throat); and
- Searching by distance capability in conjunction with an enhanced mapping function.



AFMC Custom Directory

The Customized Provider Directory function has been significantly improved by the implementation of a form that allows a user to select only the information they want in their directory using the "provider", "facility" and "limit by" buttons. In addition, the front matter of the customized directory has been condensed to one page while still including all the information needed to use an AFMC Network Plan effectively.

How to Use the Customized Directory

1. Log onto AFMC's Web site – www.azfmc.com
2. Click on the "Custom Directory" link on the left hand side of your page.
3. Click on the Network Plan Type.
4. Select your criteria by including physicians, facilities or both.
5. If the search should be narrowed by County or City click on the appropriate button. If "none" is selected the directory will default to include cities only.
6. To print the directory, click on the printer icon or select "file/print".
7. To save the directory in a printable PDF, click on the save icon or select "file/save as". Remember to save the file in a place that is easily accessible and memorable.

Please Note: To select multiple items in one field, hold down the Shift key (to select consecutive items), or the Control/Command key to select individual items in any order. Depending on the complexity of your selections, it may take up to several minutes for your request to be completed.

To re-start the Custom Directory function, click on the "New Search" button located at the bottom of the page.

Should you have any questions regarding these new Web site tools, please the AFMC Call Center at 800-624-4277 or e-mail to marketing@azfmc.com

